

REQUESTING ESTOPPELS FROM APV

The Association of Poinciana Estoppel department services over 27,000 properties in Poinciana. For this reason following the guidelines below will assure that your requests will be handled promptly and efficiently.

We request pre payment for estoppel services and accept VISA, MASTER CARD, and DISCOVER, Company Checks and Money Orders

For the Association of Poinciana Villages ALWAYS email ONLY the following emails addresses regarding Estoppels:

For all initial estoppel requests or payoff request EMAIL BOTH ADDRESSES

Rosaida.morales@fsresidential.com and Dulce.Maestry@fsresidential.com

Please see the APV Estoppel Request Form to request your estoppels

Please send ONLY to this email address and please do not cc to anyone else in this office.

Sending a single request to multiple emails may result in accidental double billing for the same Estoppel. When you submit to this email address you will always receive a return email acknowledging that we have received your request. This is you assurance that we are processing you request.

If you do not receive a return email within 24 hours, Please resubmit to Rosaida.morales@fsresidential.com and Dulce.Maestry@fsresidential.com

Sending Estoppel requests to any other email address may cause delays.

- NORMAL PROCESSING (within 10 business days)

Once you have received confirmation that your request has been received you can contact the estoppel email for all questions or concerns regarding NORMAL PROCESSING that has been ordered and confirmed to Rosaida.morales@fsresidential.com and Dulce.Maestry@fsresidential.com

- RUSH PROCESSING (within 3 business days)

Once you have received confirmation that your request has been received you may contact the estoppel email for all questions or concerns regarding RUSH PROCESSING that has been ordered and confirmed to Rosaida.morales@fsresidential.com and Dulce.Maestry@fsresidential.com

Sending requests, questions, or concerns, to any other email address other than what is listed above will cause delays in the handling of your request.

It is always our pleasure to service your Estoppel needs and look forward to hearing from you.